

JOANNA CHRISTINE NELSON

VibrantLibrarian.pbworks.com

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Work Experience

Assistant Reference Librarian Mamie Doud Eisenhower Public Library	2007 - Present
Practicum Student Red Rocks Community College	2010 – 2010
Assistant Manager Ann Taylor LOFT	2006 - 2007
Service Member and Employee Up with People / WorldSmart Leadership Program	2005 - 2006

Education

Master's of Library and Information Science (MLIS) with Honors University of Denver Reference and User Services	August 2010
Bachelor's of Individualized Studies (BIS) University of Minnesota, Twin Cities Child Psychology, Women's History and Cultural Diversity	May 2003

Experience

Library Specific

Extensive experience serving teens and adults
Anticipate and respond to patron needs, in person and online
Utilize the reference interview and readers advisory skills
Support of patrons and staff in use of computers, printers and copiers
Creation of book displays, bibliographies and pathfinders
Collection development
Seasonal leadership with tax forms and summer reading programs

Program Management

Manage and develop continuing education opportunities
Creation of staff reference training manual and wiki
Development, coordination and marketing of summer movies series, citizenship classes,
English language classes, conversation groups and computer tutoring
Facilitation and networking with community organizations
Creation of news announcements, flyers, bookmarks and brochures

Administrative

Managed large team of employees in a fast-paced business
Supervision, recruitment and training of staff and volunteers
Ability to utilize individual skills in diverse groups
Development of performance improvement system for student workers at community college
library

Instruction / Presentations

ResumeMaker instruction class for staff and public
"Social Networking and YOUR Books" presentation at:
CAL Conference 2009, CAL Paraprofessional Workshop 2010
"Which Book is Next?!" CAL Conference 2009 Poster Session

Technology

Proficiency with Prospector, Public Computer Monitoring Systems, EBSCO and proprietary databases, Millennium, Microsoft Office Suite 2003 and 2007, the Internet and Web 2.0 Applications
Competency using eReader software, Open Source Technology, Excel, Access and Macintosh products

Language

American Sign Language (Proficient)
Spanish (Basic)

Leadership

Professional Service

Colorado Association of Libraries (CAL) Continuing Education Committee Chair 2009-Present
Douglas County Libraries Digital Strategy Task Force Researcher 2010

Community Service

Up with People WorldSmart Leadership Program participant 2005
AmeriCorps VISTA Volunteer with Habitat for Humanity 2003

Professional Organizations

Colorado Association of Libraries 2008 to present
CAL Readers' Advisory Interest Group Member
American Library Association 2008 to present
Mountain Plains Library Association 2009 to present

Continuing Education

Colorado Association of Libraries (CAL) Conference: 2008, 2009
Durango Days Workshop: 2008
CAL Readers' Advisory Workshop: 2008, 2009
CAL Paralibrarian Workshop: 2008, 2009, 2010
Colorado Association of Law Libraries Spotlight on Your Career Workshop: 2008, 2009, 2010

Awards / Honors

Gumdrop Books Scholarship Recipient 2009-2010
Miller Scholarship Recipient 2009-2010
University of Denver Graduate Dean's Scholarship 2008-2010
Up with People Merit Scholarship Recipient 2005
Target All-Around Scholarship 1999
University of Minnesota Dean's List 1999